

Intelligent Registry and Authorization™

Synagis® Registry and Electronic Prior Authorization

Improve processes and increase clinically appropriate prescribing

Thousands of high-cost medications require prior authorization from health plans, a process that can be labor-intensive and thus costly, for both health plans and providers. Ultimately, it is the patient who suffers as frustration with the process can lead to non-compliance and lingering health problems. Online prior authorization solutions can minimize the labor and cost impact on the process, increase patient medication adherence, and improve outcomes.

Infina Connect introduces Intelligent Registry and Authorization™ (IRA), an innovative web-based solution that comprises registry capabilities – like monitoring for safety and adverse effects of targeted medications – and electronic prior authorization, enabling health plans to better control the high cost of prescription drug management while improving compliance, reducing hospitalizations, and increasing the use of generic medications.

A unique component of IRA is the Synagis® registry with electronic prior authorization. Synagis (palivizumab) is a medication to protect the immune system against respiratory syncytial virus (RSV), a common germ that causes lung and airway infections in infants and young children. For at-risk populations, like babies born prematurely with heart and lung defects, this condition can be fatal. This medication is among the most costly to state Medicaid programs, most attempt to manage the cost through medical review with prior authorization programs.

How Does It Work?

Intelligent Registry and Authorization enables providers to quickly and easily record the use of these medications in a secure, online registry right from their office, instantly capturing and storing the information to facilitate better decision-making and analysis for the health plan. For medications where no prior authorization requirements are necessary, IRA can be set to create an 'automated approval' to ensure a seamless experience between the physician and patient.

Infina Connect's Synagis Authorization Solution

Most commercial health plans and state Medicaid programs require prior authorization (PA) for Synagis, and almost all of those organizations still rely on paper processes to facilitate the generation of the PA. It is a fax-based system, requiring the completion of paper forms by the provider, faxed to the health plan, and reviewed by health plan staff to ensure the authorization request meets the health plan's basic requirements. If it does not, it is passed to a medical expert who then makes a final appraisal for approval or denial of the PA. As stated before, this is an intensely manual and expensive process.

Infina Connect's Synagis Authorization solution automates the process at a fraction of the cost of the fax-based systems. Provides log in to a secure, web-based portal to begin a prior authorization process. Using an algorithm developed with specialists and customized to your health plan's requirements, IRA's Synagis solution generates auto approvals where appropriate, eliminating the "human" element and reducing costs to the plan while speeding response time to the provider.



When an automatic approval cannot be generated, the system presents context-sensitive questions to request additional information which is held for review by a clinical expert. If the expert requires additional information, they can request it through the system or they can approve or deny the request.

Additionally, the system accurately calculates the appropriate dose based on the patient's weight. The clinician must return each month and enter the patient's weight to receive approval for subsequent doses.

As health plans and providers alike work together to manage the cost and quality of healthcare, solutions like Infina Connect's Synagis authorization solution can reduce administrative costs, ensure proper prescription administration, and positively impact patient health.

NC Medicaid reported a \$2.5 million cost savings during the first season the system was deployed.

- Control pharmacy costs and improve outcomes
- Reduce costs of medication management process through streamlined operations
- Increase clinically appropriate prescribing
- Improve decision-making with better access to data
- Enable better patient compliance and improve population health
- Increase member satisfaction and compliance

About Infina Connect

Infina Connect™ rapidly deploys cloud-based healthcare solutions that have a profound impact on cost and outcomes for large populations. Each solution is tailored to address specific problems with health care cost, outcomes or risk. Our healthcare experience, our payer and provider partners, and our IT platform allow us to deploy effective and easy-to-adopt solutions rapidly.

Examples include prescription drug management solutions that promote safe and cost-effective use of prescription drugs; a referral management solution for providers and payers striving for patient-centered accountable care; a medical co-management solution for coordinating treatment of serious ill patients, and a mobile app to enhance patient communications with clinics and streamline the appointment and check-in processes.

A fast-growing company based in Cary, NC, Infina Connect was recently selected by Wall Street Journal as one of only 24 companies featured in its Startup of the Year series.

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